

Mount Baker Theatre

Patron Code of Conduct and Associated Policies

Mount Baker Theatre strives to provide the highest level of safety and comfort to all who come to enjoy events in our spaces. As a nonprofit organization, we are also stewards of this beautiful historic building, which is included on the National Register of Historic Places. Therefore, MBT has established the following Code of Conduct for all patrons and guests:

- Everyone attending a public event must have a ticket, regardless of age. This includes infants and children sitting on laps.
- For reserved seating events, all patrons must sit in the location that matches their ticket.
- Aisles, rows, and balcony railings should be kept clear of personal items. Our ushers can store items such as walkers, strollers, and crutches and return them at the end of the performance.
- Backpacks, large bags, athletic equipment, and other cumbersome items must be left at our Coat Check station and retrieved after the event. This service is free to use.
- At high-energy performances, patrons who wish to dance are encouraged to move to the outside aisles to avoid blocking seated patrons' view of the stage.
- Middle aisles and the area in front of the stage should not be used for standing or dancing.
- When available for sale, alcoholic beverages may be consumed in a responsible manner by those of legal age with a valid ID. Anyone determined by MBT staff to be visibly intoxicated will be removed from the premises in a manner that ensures their safety and that of other patrons. Per Washington State Open Container Law, patrons are not allowed to leave the building with alcoholic beverages.
- Disruptive behavior such as fighting, harassment, throwing objects, or any other potentially dangerous activity will not be tolerated.
- Intentionally damaging Mount Baker Theatre property is prohibited.
- Smoking or vaping of any kind is prohibited.
- Per Washington State law, any marijuana use, including the consumption of cannabis edibles, is illegal on any portion of MBT property.
- Patrons must comply with requests from venue staff regarding all facility operations and emergency response procedures.

MBT staff may intervene where necessary to ensure the above guidelines are met. Guests are encouraged to report any inappropriate behavior to the nearest security guard or other staff member. *Guests who choose not to adhere to the above provisions may be subject to removal without refund and held financially liable for any damage they have caused. Those found to be in violation of city ordinances may also face arrest and prosecution.*

Thank you for your help in creating a safe and enjoyable experience for all!

Bag Inspection Policy:

For everyone's safety, we require that our onsite security personnel inspect patrons' bags and pockets prior to entering or reentering the theatre. To accomplish this, our staff utilizes equipment and methods similar to sporting events and other live event venues. These procedures are designed with efficiency and patron convenience in mind. However, it is highly recommended that guests arrive in a timely manner in order to complete the process and enter the theatre before the start of the performance.

Prohibited Items:

- *Outside food and beverages.* Only empty personal reusable water bottles or empty reusable MBT concert cups with lid are allowed. (Beverages at our concession stations are discounted when you bring in your MBT concert cups!)
- *Alcoholic beverages of any kind*
- *Weapons of any kind: firearms, knives, tear gas, mace, pepper spray, handcuffs, etc.* (More details below)
- *Professional cameras and audio/video recording equipment* (unless approved in advance by MBT Management and/or accompanied by a press pass issued by the performers)
- *Illegal drugs and associated paraphernalia*
- *Animals/pets*, except for service animals that have been trained with specific tasks to assist an individual with a disability. For more information on our service animal policy, please see the Accessibility section below.
- *Laser pens and pointers*
- *Sporting equipment - skateboards, helmets, hoverboards, etc.* (These items may be checked in at the Coat Check station. Please note that we cannot store bicycles.)
- *Signs, banners, display flags, etc.*
- *Stickers*
- *Pamphlets, fliers, or handbills* (unless previously approved)
- *Balloons, beach balls, or related items*
- *Coolers or ice chests*
- *Drones*
- *Flow toys, glow sticks, etc.*

- *Noise-making devices: whistles, air horns, etc.*
- *Aerosol cans*
- *Any other item deemed inappropriate by MBT Staff*

Weapons:

Weapons are not allowed at Mount Baker Theatre, regardless of any licenses or permits. This includes firearms, stun guns, knives and other objects determined to fall under this category by our security staff. Patrons who attempt to bring prohibited items into the venue will be asked to return them to their vehicle or stored safely off of the premises. Unattended items left outside the property will be discarded to ensure patron safety.

Social Media Commenting Policy:

MBT's mission is to build community through a shared experience of the arts. As such, we are pleased to offer our community the opportunity to share diverse opinions and varied points of view on our social media pages. We ask that all comments follow a few basic standards:

- Please keep all comments relevant to the initial post and remain respectful of other commenters.
- Comments must be free of profanity, threats, libel, defamation, obscenity, pornography, racism, xenophobia, sexism, homophobia, transphobia, and other hateful or discriminatory language.

Mount Baker Theatre retains the right to delete comments/posts to our social media pages at the discretion of our staff.